SUCCESS STORY

Client:
LARGE PACKAGING SUPPLY CHAIN DISTRIBTUOR

Solution:
VIGILANTMNDR
VIGILANTMEDR
UNLIMITED INCIDENT RESPONSE

VigilantMNDR Saves Client Hundreds of Thousands of Dollars During Ransomware Attack

Using forensic data collected by VigilantMNDR, Vigilant identified the kill chain to completely remove an attacker from this client's environment.

Detect | **Eliminate** | **Fortify** | **Save**

BUSINESS CHALLENGE

Despite large security budgets companies continue to fall victim to hackers left and right. Threat actors are using tactics designed specifically for applications, end-users and systems. And "Signature-Based Detection" only provides one layer of security... not enough to keep hackers from infiltrating (and remaining) inside their environment undetected for weeks, this large packaging supply chain distributor knew a solution could take months and time was of the essence.

VIGILANT SOLUTION

The client, who had heard about our track record of pinpointing and eliminating attacks 99% faster, called Vigilant right away. We immediately deployed **VigilantMNDR (Managed Network Detection & Response)** and VigilantMEDR (Managed Endpoint Detection & Response) within 24-hours. Unlike competing security firms, by combining network, anomaly, heuristic, intelligence, and signature-based detection with full packet capture we were able to provide the holistic visibility into the client's network they needed.

OUTCOME

An attacker had bypassed all of the client's original security protocols undetected. Threat actors uploaded ransomware in the client's environment and locked down their entire network as part of the attack, which completely halted the supply chain distributor's operations. Vigilant's patented and fully managed **MNDR** solution confirmed that the attacker had been in the client's environment for weeks and Vigilant worked with the client and quickly eliminated the threat by remediating the breach within 48 hours after the incident. Vigilant's speed was credited with saving the client hundreds of thousands of dollars.

Why Vigilant VigilantMNDR?

VigilantMNDR is more is so much more than just another security appliance or device. It's a patented fully managed service that includes the tech, the experts, and the process to keep your network safe. By utilizing undetectable network security sensors to identify threats that have bypassed preventative security measures, VigilantMNDR detects 99% faster than the industry average. And our world class team of security engineers, analysts and IR specialists investigate activity at the most critical network communication layers to detect when something's not right and quickly act to eliminate the threat – every time.